

IMF Technical Assistance Donor Survey Summary of Key Findings August / September 2011

Questions may be referred to nfunke@imf.org or mwhankan@imf.org

Key findings (1/2)

- A good response rate for this type of survey (36 percent) underlines the importance donors attribute to Fund TA
- Key findings along various dimensions: (i) motivation; (ii) TA effectiveness; (iii) Fund TA compared to other providers, and (iv) donor relations:
 - **Motivation:** About three-quarters of the respondents indicated that the Fund's reputation and expertise were key factors in their decision to support Fund TA

Key findings (2/2)

- **TA Effectiveness:** While Fund TA is generally assessed as effective, respondents appear to see some scope to improve TA follow-up, coordination with other TA providers, and its results orientation
- **Compared to other providers:** Respondents rated IMF TA favorably on average with respect to its overall quality, the quality of TA experts, and outcomes. It is rated similarly in terms of costs and procedures and less favorably in terms of information on IMF TA available to the public
- **Donor relations:** Close to 60 percent of respondents believe that Fund TA in its current form helps to a large or very large extent achieve their institution's goals. But donor visibility remains an issue

Agenda

- Background on survey

- Motivation for support

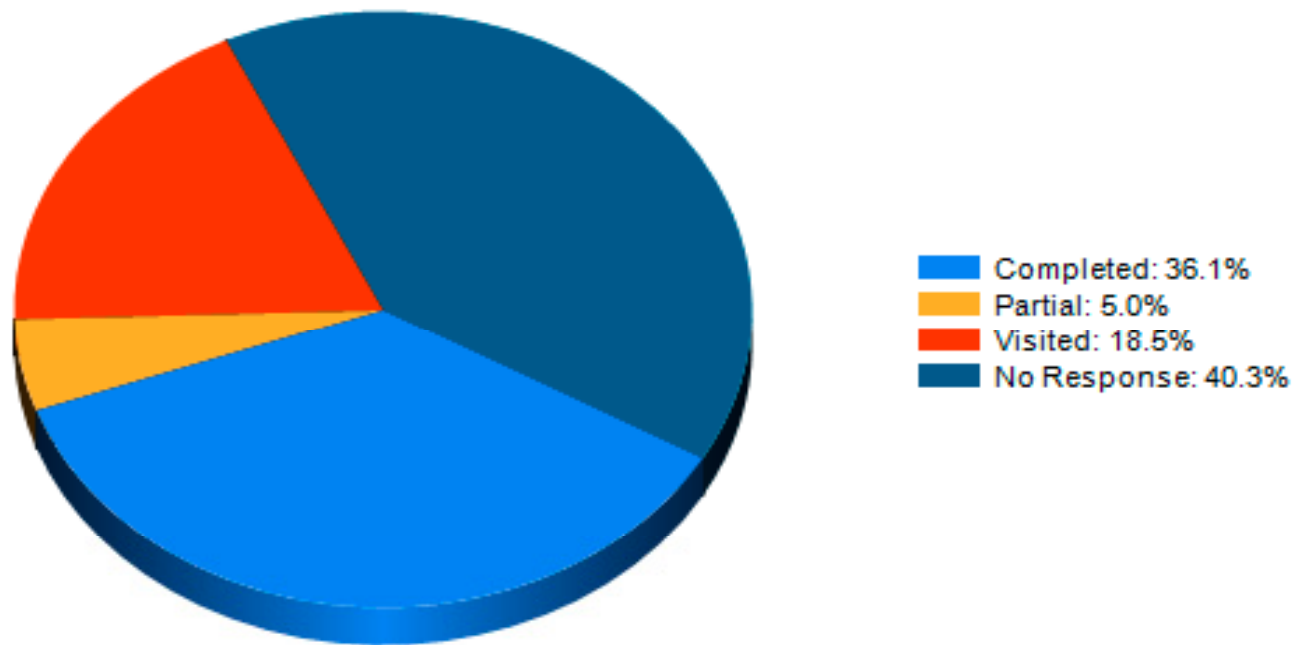
- TA effectiveness

- Fund TA compared to other providers

- Donor relations

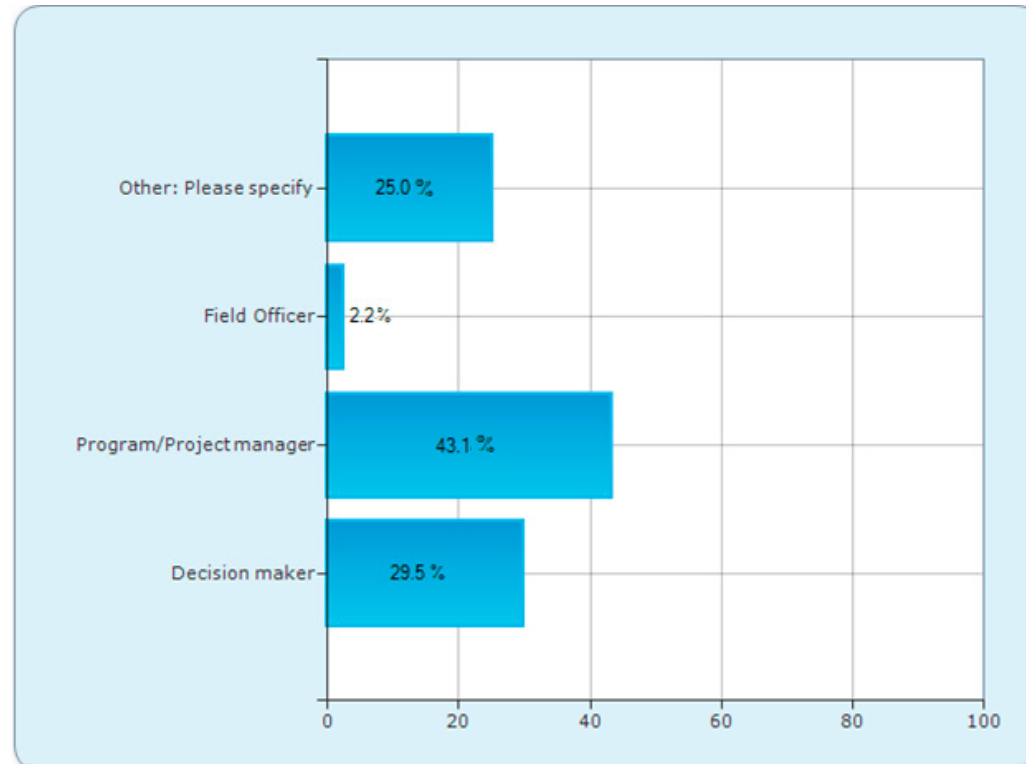
THE IMF TECHNICAL ASSISTANCE (TA) - SURVEY OF DONORS CONDUCTED DURING AUGUST-SEPTEMBER 2011

Response rate was good



Roles of Respondents in the Survey

Decision makers and program / project managers are key respondents



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Institutional reputation and expertise are key factors that play an important role in donor's decision/consideration to support IMF TA

Factors that play an important role in donor's decision/consideration to support IMF TA
(in percent)

	Not at all	To a little extent	To some extent	To a large extent	To a very great extent	No view/ Not applicable
Institutional reputation	2.3	2.3	16.3	25.6	53.5	0.0
IMF's areas of TA expertise	0.0	2.4	7.3	29.3	58.5	2.4
Linkage with IMF surveillance and program	18.6	14.0	30.2	25.6	11.6	0.0
Encouragement by the IMF staff	21.4	19.0	45.2	7.1	0.0	7.1
IMF has more straightforward procedures (less bureaucratic)	21.4	28.6	28.6	7.1	7.1	7.1

Source: IMF Donor Survey.

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- TA effectiveness

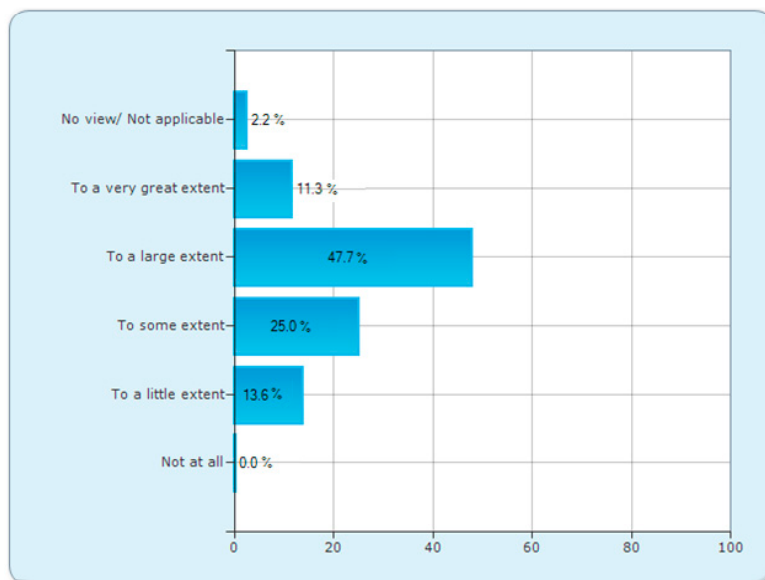
- Fund TA compared to other providers

- Donor relations

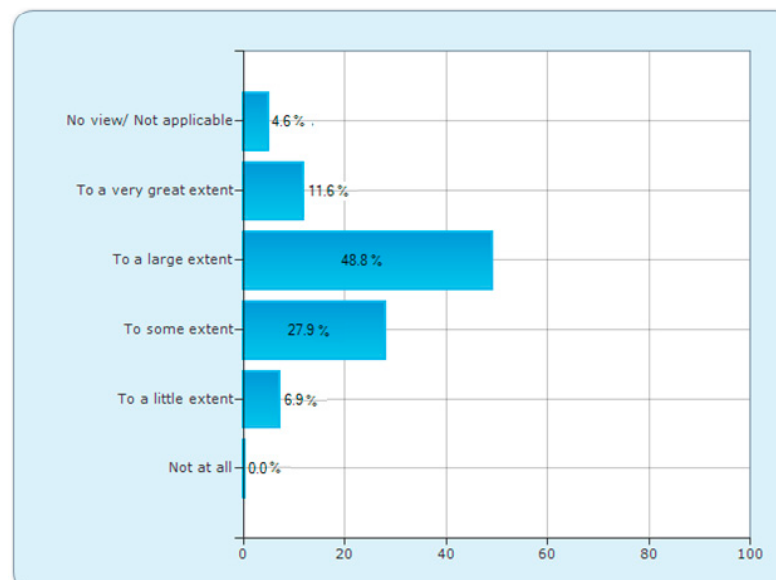
Would you agree that IMF TA is sufficiently tailored to country-specific conditions and linked to recipient's national / regional strategy?

About 60% of respondents think at least to a large extent that IMF TA is tailored to country-specific conditions and linked to recipient's national / regional strategies

Tailored to country-specific needs?



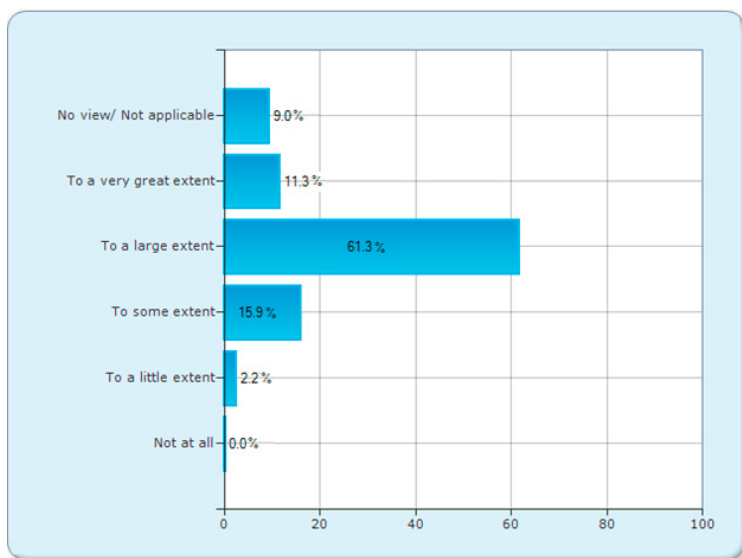
Link with recipient's national / regional strategy?



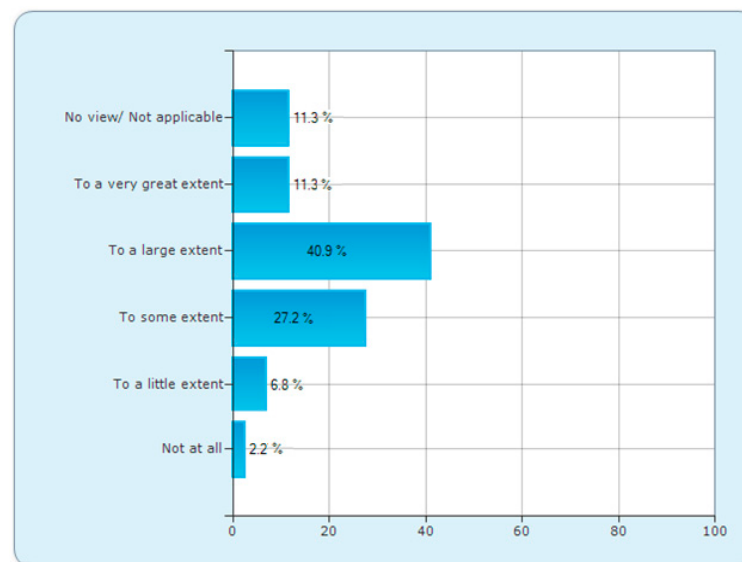
Would you agree that advice given by IMF TA is backed by best-practice knowledge, cross-country experience and research? Is backstopping a real value added of IMF TA?

More than 70% of respondents believe that advice given by IMF TA is backed by best-practice knowledge, cross-country experience and research and many see backstopping as a real value added

Advice based on best practice and cross-country experience?



Real value added of backstopping?

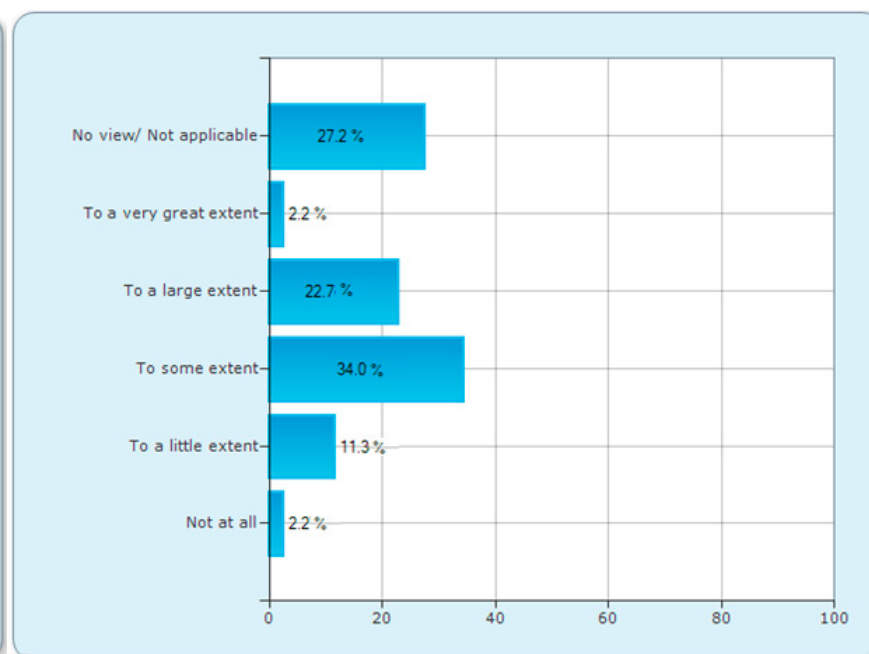
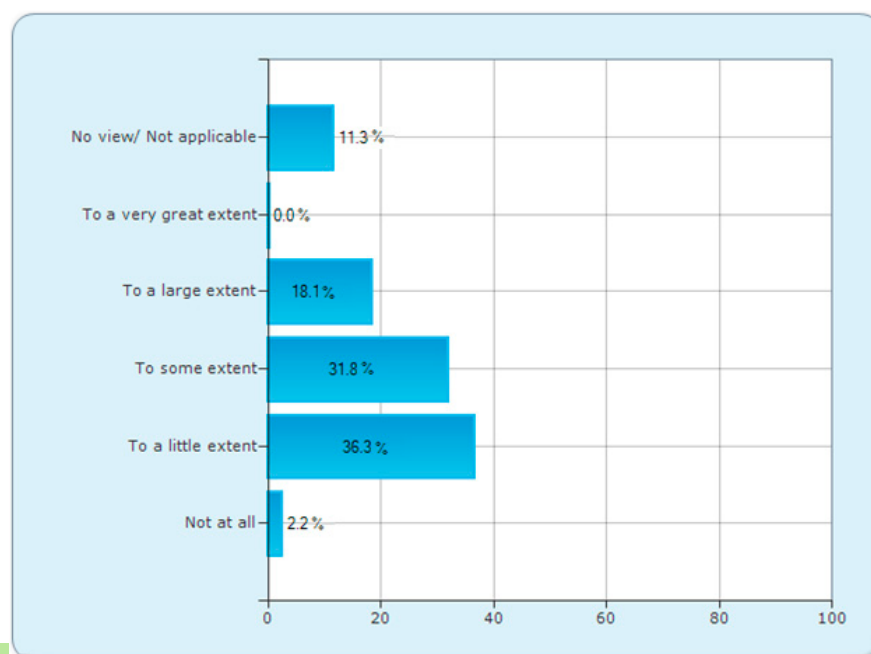


Would you agree that IMF TA is sufficiently coordinated with other TA providers and are there sufficient follow-ups on previous TA advice?

Respondents see some scope to improve coordination with other TA providers and to improve TA follow-up

Sufficient coordination with other TA providers?

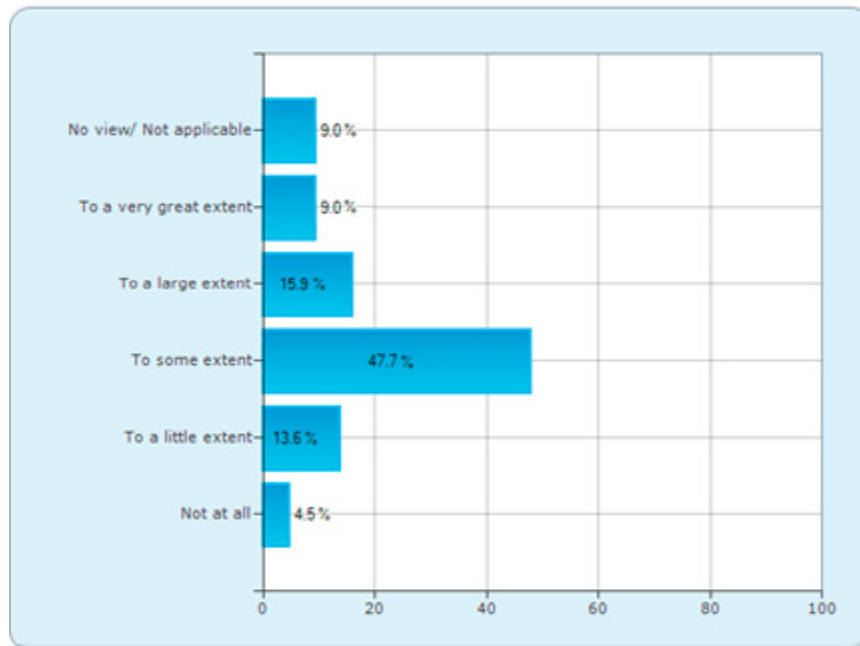
Sufficient follow-ups?



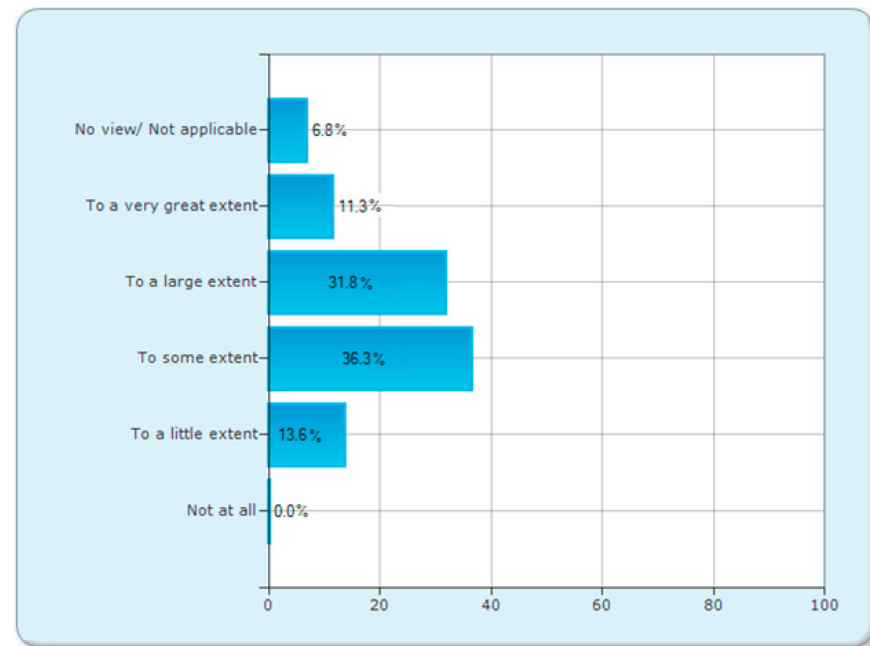
Would you agree that IMF TA is sufficiently results driven, and would you agree that IMF TA in its current form is effective for the beneficiary countries?

Respondents see some room for improvement in results orientation

Results orientation?



Effectiveness for beneficiary countries?



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Please rate how the IMF compares with other TA providers in the following areas

Comparison of IMF TA with other TA providers
(In percent)

	Far below	Some-what below	About the same	Some-what above	Far above	No view/ Not applicable
Information available to public about IMF TA	0.0	23.3	39.5	14.0	0.0	23.3
Quality of TA experts (Fund staff and consultants)	0.0	0.0	11.9	54.8	21.4	11.9
Cost effectiveness of IMF TA	4.7	18.6	34.9	16.3	4.7	20.9
Flexibility of IMF TA	0.0	19.0	23.8	31.0	4.8	21.4
Overall quality of interim and ex-post project assessment reports	2.3	7.0	27.9	25.6	2.3	34.9
Timely submission of interim and ex-post project assessment reports	0.0	9.5	33.3	23.8	4.8	28.6
Quality of TA management in dealing with the donors	0.0	16.7	35.7	26.2	7.1	14.3
Overall quality of TA	0.0	2.4	12.2	58.5	7.3	19.5
TA outcome is beneficial to countries	0.0	0.0	27.9	39.5	9.3	23.3

Source: IMF Donor Survey.

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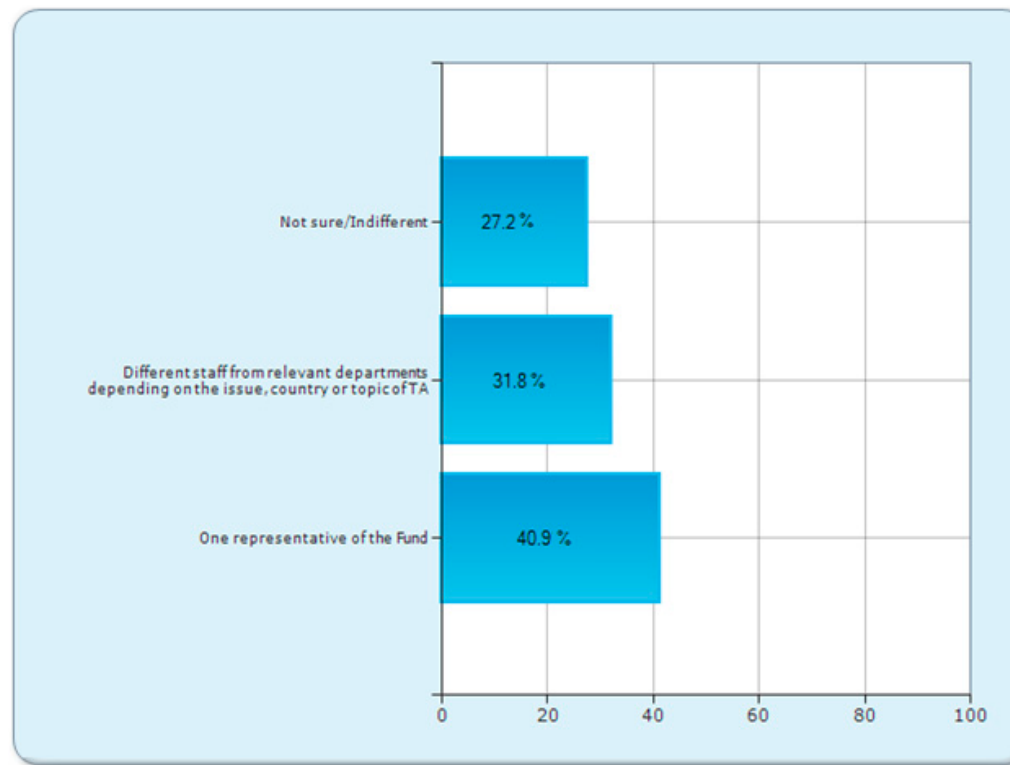
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Do you prefer to be contacted by one IMF representative, who will contact other IMF staff when necessary, or directly by staff from different departments of the IMF depending on issues related to TA?

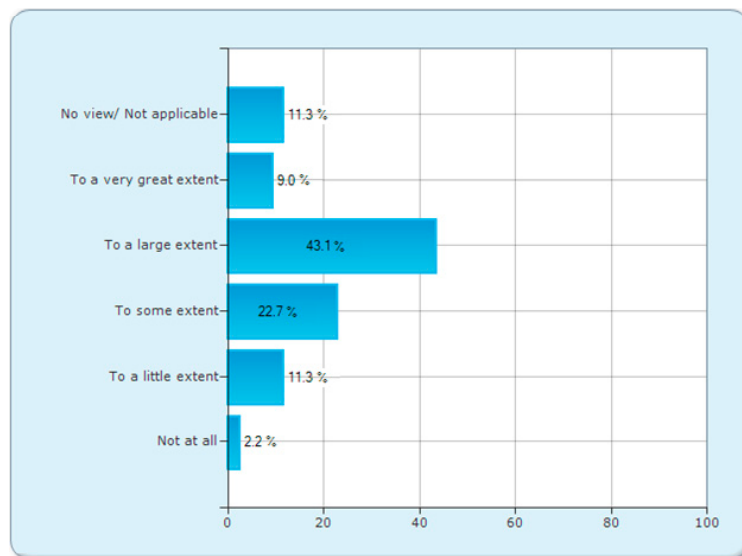
Mixed preferences of donors on preferred way of interaction with Fund staff



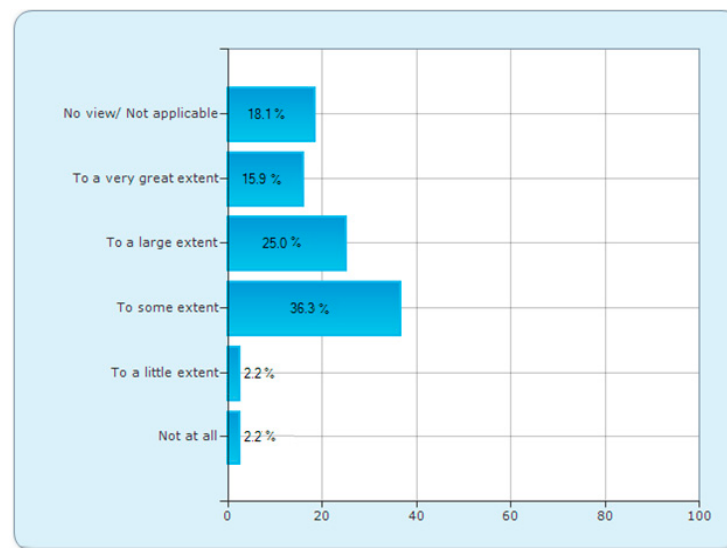
Would you agree that IMF is effective in seeking your views and provide your institution with comprehensive and clear information on the progress and outcome of the TA you supported?

More than half of respondents agree that IMF is effective in seeking their views and keeping them well-informed about TA programs their organization supports, and see some room for improvement on outcome reporting

Seeking donor views and keeping donors well-informed?



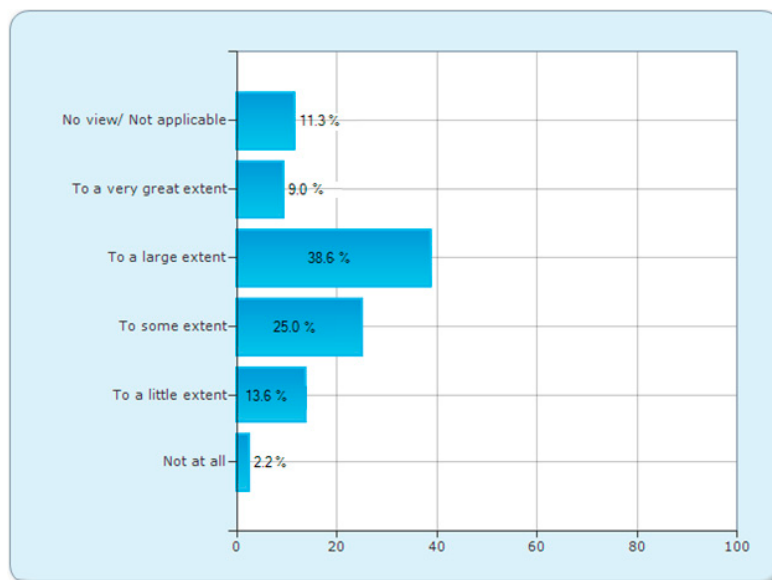
Reports provide comprehensive and clear information on outcomes ?



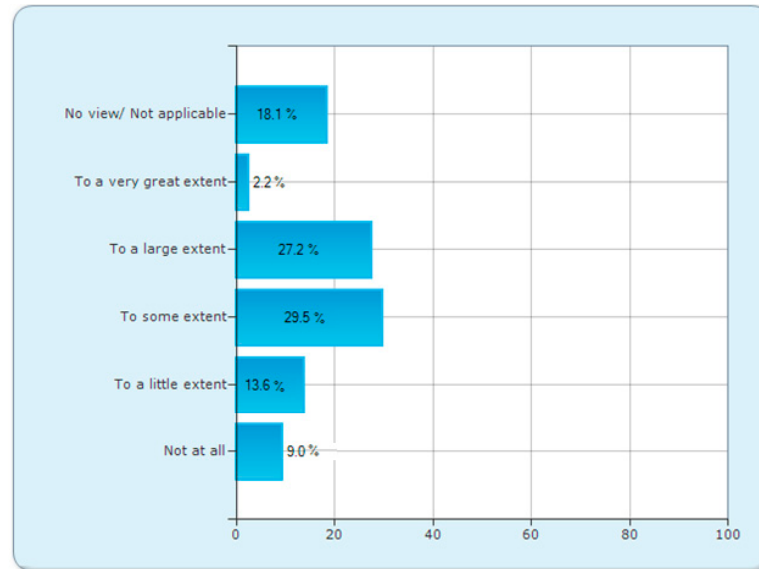
Are you satisfied with current form and level of your institution's visibility as a donor to IMF and the level of recognition by the recipient country(s) of your institution's contribution through IMF TA?

About half of respondents that expressed a view are satisfied with current form and level of their institution's visibility, but with some room for improvement, including in recipient countries

Visibility as IMF donor?



Recognition by recipient country?



Would you be interested in attending annual consultations/forums or a donor conference with other donors on IMF TA cross-cutting issues and strategy?

About 40 percent are very interested in a donor conference

