Tax Compliance and Enforcement Trends in Nepal

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आन्तरिक राजस्व विभाग Inland Revenue Department करदाताको सेवामा समर्पित



कर प्रणाली सुधार वर्ष १०६८



करको चर्चा घरघरमा गरौं, कर तिरौं, राष्ट्र निर्माणमा सहभागी बनौं

Outline of the Presentation

- Introduction to the IRD
- Mandate and Approaches
- Revenue Performance
- Challenges Ahead
- Direction to the Future
- Major Compliance Issues
- Legal Provision to Enforcement
- Initiations for Enhancing Compliance
- Major Results Expected

Introduction



Established in July 2002 after the merger of the Value-Added Tax Department and Income Tax Department



Staffed by approximately 1,000 permanent and 300 contractual staff



Offices—1 LTO, 22 IROs, and 28 TSOs—13 in the valley and 10 outside the valley

Number of Taxpayers

Income Tax	PIT	Total	VAT
541,424	232,689	874,113	113,919

Mandate



Income Tax

VAT

Excise

Health Tax

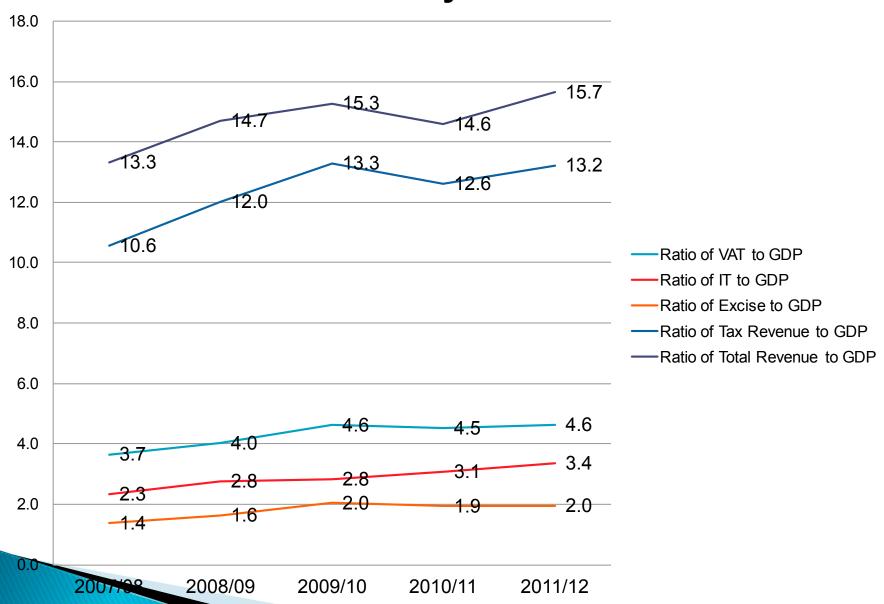
Education Fee

IRD Approaches to Taxation

- Voluntary compliance-based tax system
- Research-based tax policy reform
- Need-based taxpayer education and awareness
- IT-based taxpayer service
- Scientific forecasting-based revenue estimation
- Indicator-based risk management & audit
- Functional and segment-based organization
- Information— and intelligence—based enforcement
- Evidence-based tax investigation
- Cadre-based, taxpayer-friendly administration
- Fare-based administrative review system

7/29/2013

Revenue Analysis with GDP



Composition of Tax Revenue (%)

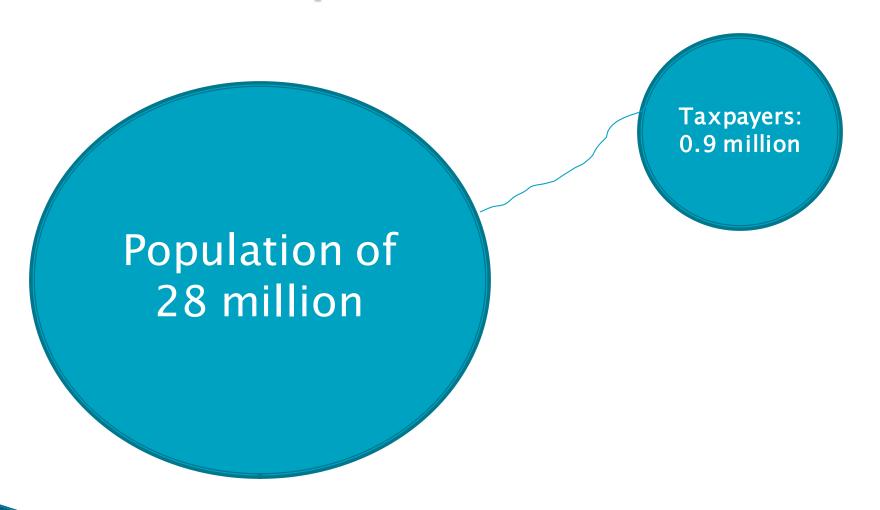


Tax-to-GDP Ratio

Domestic Revenue Mobilization

Tax-to-GDP ratio (%)			
Nepal	LIC	OECD	
13.2	15.2	35	

People in Tax Net



Challenges

- Bringing informal economy into tax net
- Cutting down compliance costs
- Detecting tax fraud and action against it
- Keeping up high morale of the tax personnel
- Enhancing professionalism
- Sustainability of e-tax, e-payment, ABBS system, and initiation of TIN

Challenges (cont'd)

- Taxpayer education to all taxpayers
- Creating taxpayer-friendly treatment
- Enhancing voluntary compliance of highly noncompliant behavior.
- Joint collaboration with other agencies (i.e. private sectors, other orgs, etc.)
- ▶ Taxing e-commerce
- Knowing your customer (KYC)

Directions of the SP

Vision—An efficient organization for internal revenue mobilization, professional services, innovation, and economic growth



Mission and Objectives

Mission—Ensuring voluntary tax compliance through quality service and enforcement with fairness

Overall Objective—Improving efficiency and effectiveness in the tax system

IRD Strategic Plan: At a Glance

MANDATE

Core Functions
Tax Administration;
Revenue Mobilization; Tax
Reform; Advice on Tax
Policies
Non-Core Functions
Taxpayer Service and
Education; Research &
Development; ICT
Management;
Human Resources &

Logistical Management

VISION: An efficient organization for internal revenue mobilization, professional services, innovation and economic growth.

MISSION: Ensuring voluntary tax compliance through quality service and enforcement with fairness

> OVERALL OBJECTIVE: IMPROVING EFFICIENCY AND EFFECTIVENESS IN THE TAX SYSTEM

- 1. Policy Reform and Enhancement of Enforcement
- 1.1 Tax policy reform.
- 1.2 Harmonization of tax laws and procedural framework on par with international standards.
- 1.3 Operationalization of research and forecasting for maximization of revenue collection.
- 1.4 Application of tax information network, enhancement of tax enforcement and risk

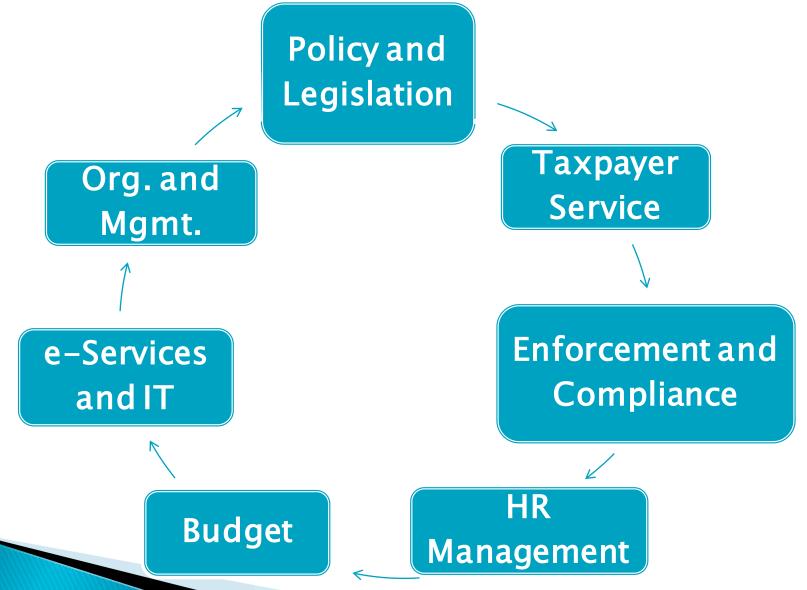
- 2. Improving Taxpayer Service and Education
- 2.1 Empowering taxpayers on related laws and tax issues through education, counseling and other outreach programs.
- 2.2 Increasing voluntary compliance and reduction of compliance cost.
- 2.3 Identify and reduce noncompliance.
- 2.4 Promote timely reporting and payment of taxes.

- 3. Optimal Uses of Modern Technology
- 3.1 Enhancement of ICT network.
 - 3.2 Operationalization of fullscale e-governance system.
 - Regular auditing and management of ICT system to international standards.
 - 3.4 Establishment of professional forward linkage with national and international agencies.

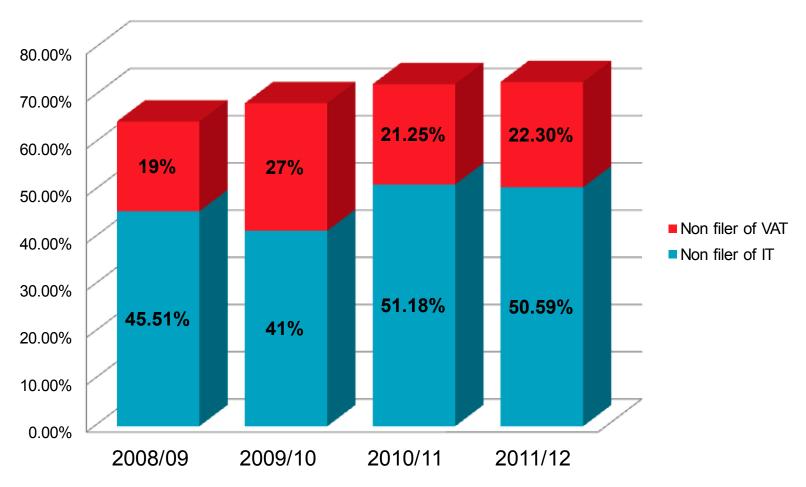
- VALUES
- Equity
- Valuing People
- Integrity & Commitment
- Collaboration
- Innovation

- 4. Revitalization of the Organization System Mobilization of Competer Human Resources
- 4.1 Transformation of IRD its associated offices i segment and function organization.
- 4.2 Increase coverage and access of service for potential tax payers w low administrative cos
- 4.3 Application of tax cade based professional an compatible HRM policiplan.
- 4.4 Revitalization of huma

The Priority Areas for Reform

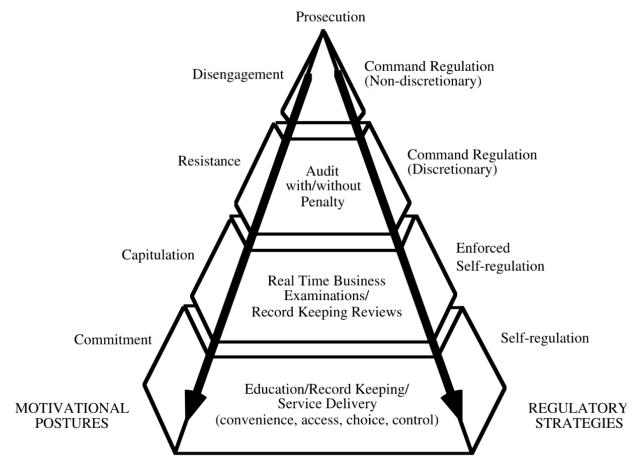


Compliance Trend in Return Filing



Compliance Pyramid

A New Approach to Tax Compliance



ENFORCEMENT STRATEGIES

Major Compliance Issues

- Low registration (income tax and VAT)
- Low return filing (huge non-filers)
- Under invoicing and non-invoicing
- Data mismatch (difference in reporting)
- Tax fraud (fake VAT bill case)
- Huge amount of tax dues
- Large no. of cases pending in Revenue Tribunal
- No new policy and no new tax rates for the last one year
- No supportive environment for enforcement

Legal Provision to Enforcement

- Monitoring of suspected taxpayers
- Selection of cases for audit and investigation based on risk factors
- Imposition of financial penalties:
 - Additional charges;
 - Fees;
 - Interest;
 - Penalty, etc.
- Suspension of Transaction
- Closure of Business
- Imprisonment

Initiatives for Compliance Enhancement

- Tax system reform year announcement
- Implementation of 5-year strategic plan and 3-year reform plan
- Initiation of organizational restructuring
- Taxpayer segmentation study undergoing
- Human Resources Management Plan prepared
- National Tax Day celebrated for the first time
- Application of service to enforcement strategy
- Communication strategy (use of Tax Bulletin, Radio, TV, News, Print, etc.)

Initiatives for Compliance Enhancement

- Revenue research and forecasting unit established
- Online taxpayer service (call center, etc.)
- Initiation of tax information network (TIN)
- Data link with Company Registrar Office has already been started
- Integrated market monitoring and billing enforcement program

National Tax Day Celebration



Tax Clinic



Monthly Tax Bulletin



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प्रथम राष्ट्रिय कर दिवस तथा कर सप्ताह सफलतापूर्वक सम्पन्न



Tax System Reform

Strategy Plan

Reform Plan

IRD in 5 Years

Activities for Next 3 Years

Major Results Expected

- ▶ Tax-to-GDP ratio increased to 18% within 5 years
- 100% of large taxpayers and 2% of other taxpayers will be audited annually
- Need-based taxpayer education program
- Maintain non-filer rate below 10% in VAT and 40% in income tax
- Establishment of fully functional and segmentbased organization
- Decrease compliance cost by 50%
- Full integration and full automation of VAT, IT, and excise system

Major Expected Results of SP

- Implementation of e-payment system in tax
- Full operationalization of ABBS system for tax collection
- ▶ 100% taxpayer registration by online system
- ▶ 100% collection of tax returns through efiling
- Full application of HRM policy
- Reallocation of offices and service units for accessibility of the taxpayers

Thank You All from the Country of Mount Everest

