

ADB Support for Tax Administration Reform through Digital Transformation

The Twelfth IMF-Japan High-Level Tax Conference For Asian Countries in Tokyo

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Present Challenges: What Countries Are Facing

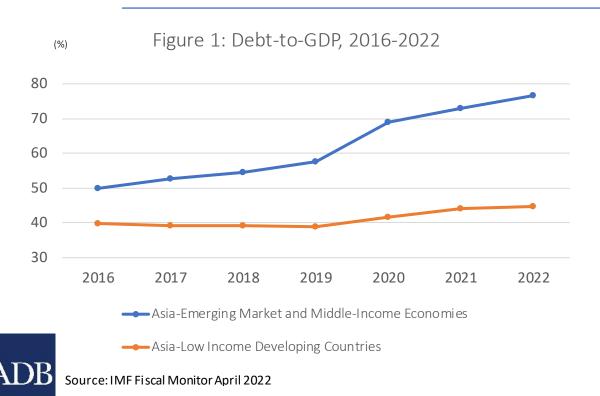
High and rising debt-to-GDP ratios and low tax-to-GDP ratios over the years.

Meeting developmental expenditures without risking debt sustainability.

Poor performance of meeting SDGs



Urgent Need to Improve Revenue Efforts



Note: Twenty-six economies in developing Asia and 33 among high-income OECD members. Data do not include social security contributions. Sources: Asian Development Outlook 2022, Theme Chapter, Figure 2.1.3



Challenges For Improving Revenue Efforts

1

Tax incentives during the COVID-19

Widespread use of tax incentives during the COVID-19 pandemic leading to revenue losses, and how to exit. 4

Tax Administration

2

Digitalization

Expanding digitalization of economic activities and inherent challenges for tax administration.

5

Addressing a large informal sector through more effective way to tax economic activity.

Making efficient and effective

modernization with digital tools.

tax administration through

Informal

Sector

3

International Tax Cooperation Increasing international tax cooperation to ensure an international tax system that is fair, equitable, and well-functioning

How to implement an effective carbon taxation and fossil fuel subsidy policy.

Carbon Taxation and

Fossil Fuel Subsidy



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Digitalization is Imperative to Revenue Efforts

Background

- The pandemic has accelerated the adoption and use of digital technology.
- ✓ Tax authorities will need to modernize their operations with digital technology to bolster tax collection and improve tax compliance.

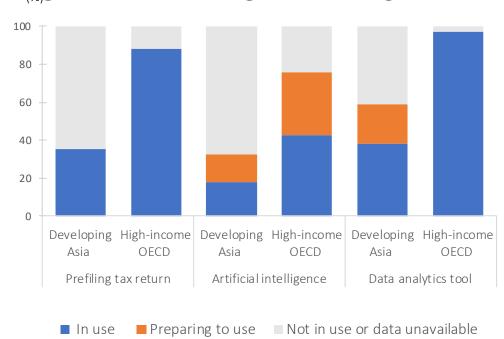
Potential Advantages

- Generate more revenues from improved taxpayer compliance.
- Reduce administrative and compliance costs through automation.
- ✓ Minimize risks creating leakages and corruption.
- ✓ Timely and accurate data for more effective decision-making.
- ✓ Expand tax base from greater business formalization

Issues/Risks

- Replacing legacy IT systems and developing the staff capacity with required additional budget.
- Close coordination with all relevant departments and political buy-in.
- How to monitor and supervise the process.

Figure 3: Advanced Digital Technologies, 2019



Note: Data include 34 economies in developing Asia and 33 high-income OECD economies

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ADB's Support In Digitalization of Tax Administration

 APTH has published manual for digitalization of tax administration.

Produce knowledge products

- APTH has initiated the first pilot project, based on the manual/toolkit, for Bhutan's Department of Revenue and Custom.
- APTH has been in tough with Maldives to support their effort.

Conduct needs assessment for developing a roadmap

 APTH organized two virtual workshops on Tax and Digital Transformation jointly with international organizations and regional tax communities.

Organize regional capacity building workshops

Tax administration reform through digital transformation is one of the key areas that the Asia Pacific Tax Hub (APTH) primarily highlights to support our developing member countries.







The Journey from Planning to Implementation

The manual is designed to support governments' initial work on digital transformation of tax administration which would entail careful analysis and planning on the defined baseline and the specified endpoints.



Mapping the baselines on:

- Legal framework
- Procedural framework
- Data used
- Technology & Legacy IT System
- Human capital & skills development
- Change management processes, procurement etc.

Plan the vision based on the business vision of the tax authority.

Reference to the experience of other peer tax authorities' digitalization journey.

Define short- and mediumterm goals Assess new IT environment (policies, legislation, infrastructure, technology manpower etc.).

Estimate the time and digital budget requirements (personnel, hardware and software).

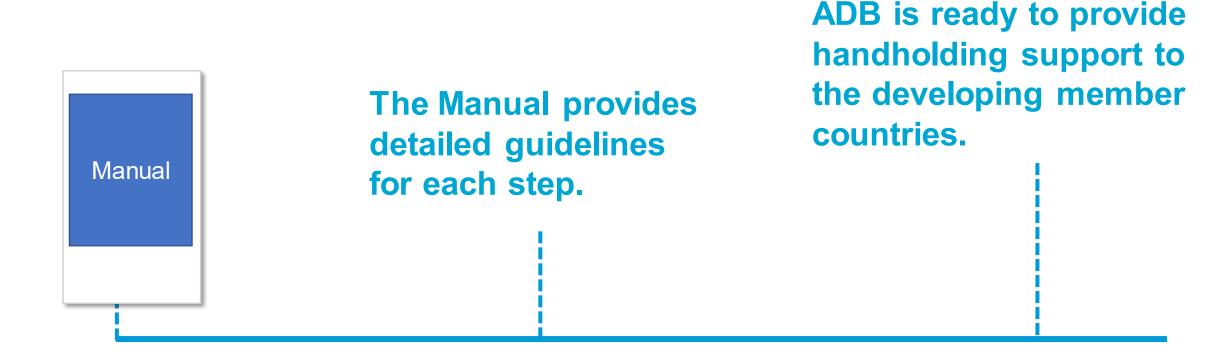
Stakeholder mapping

Prioritization and sequence of solutions.

Define key milestones



The Journey from Planning to Implementation





Thank you!

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