# The Twelfth IMF-Japan High-Level Tax Conference for Asian Countries in Tokyo

**Digitalization Potential for Tax Administration** 

**Directorate General of Taxes** 

October 26, 2022





## DIGITALIZATION IN DGT

- E-Registration (2007);
- E-Filling (2012);
- E-Billing (2014);
- E-Faktur (2015);
- E-Bupot (2018);
- EoI and CbCR (2018).

#### 1990-an

- Application of NPCS (New Payment Control System) as Tax Control
- Introduction of SIP (Tax Information System) as a substitute for NPCS related to SPT (Tax Returns) supervision;

#### 2002

- The gradual introduction of SIDJP (The Information System of The Directorate General of Taxes) as a development of SIP (System Modernization);
- SIP developed into SAPT (Integrated Tax Administration system);
- Introduction of e-SPT
- Case management and esystem

#### 2020-2023

# Data Driven Organization

- CTAS (Core Tax Administration System) procurement;
- Process design, development, deployment and support;
- CTAS infrastructure setup;
- Data migration process and from SIDJP;
- Preparing employees and organizations through change management;







**Digitized & Automated Process** means that Development of business processes utilize the use of digitization for process automation such as: paperless processing, reduction of manual data entry, workflow automation, electronic approval, monitoring of receivables age, and anomaly detection





Grouping of systems Grouping of process

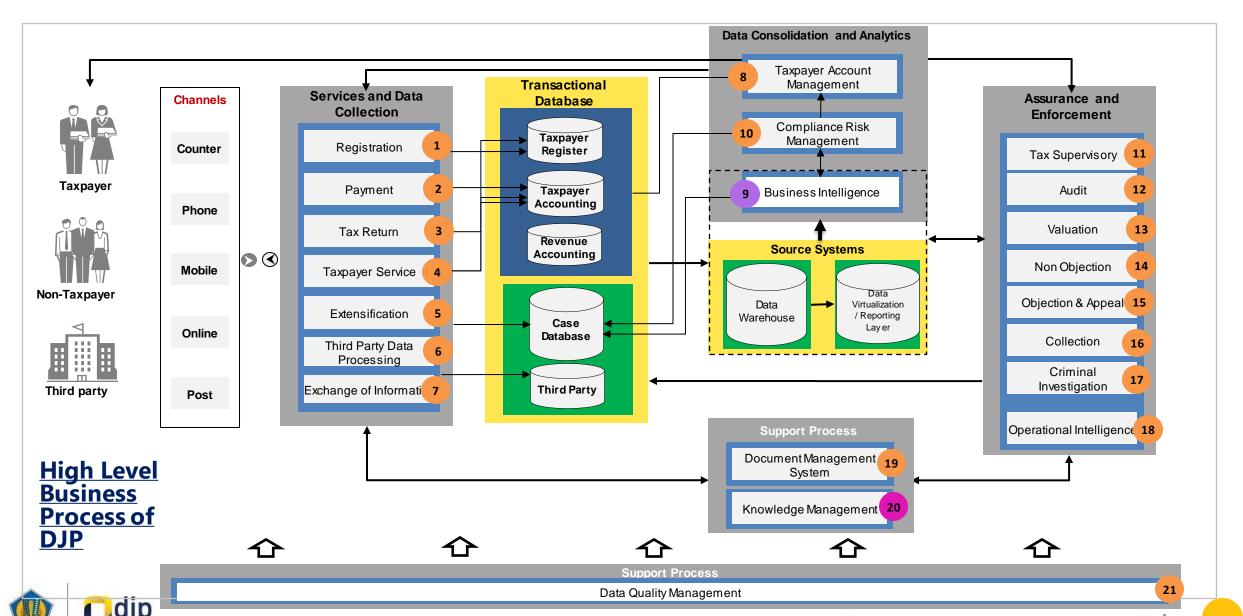
Process Flows

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Business Process Partially in Scope of COTS (Commercial of the shelf)

Business Process In Scope of COTS (Commercial of the shelf)

Business Process Out of Scope of COTS (Commercial of the shelf)



### **Thank You**



