**PROGRESS**

**WHAT HAVE WE LEARNED?**
Much progress made, but setbacks common. Change is possible.

**WHAT CAN POLICYMAKERS DO?**
Continue striving for an independent, impartial, and efficient judiciary.

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**RESOURCES**

**WHAT HAVE WE LEARNED?**
Concentration of resources and opportunities is bad news.

**WHAT CAN POLICYMAKERS DO?**
Mind the economic and social divides. Foster greater competition and equal opportunities. Fiscal redistributive policies to promote equal opportunities.

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**MERIT**

**WHAT HAVE WE LEARNED?**
State capacity has lasting effects on effectiveness.

**WHAT CAN POLICYMAKERS DO?**
Select and promote public officials strictly on merit.

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**TRANSPARENCY**

**WHAT HAVE WE LEARNED?**
Transparency is powerful: a small change can spark big changes.

**WHAT CAN POLICYMAKERS DO?**

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**REFORMS**

**WHAT HAVE WE LEARNED?**
The EU catalyzed reforms, but for reforms to stick domestic factors are crucial.

**WHAT CAN POLICYMAKERS DO?**
External institutions should (a) foster greater transparency, state capacity, and more equal resource distribution, and (b) strengthen domestic agents of change (e.g., civil society).